



Rural Metro Santa Clara - Compliance Summary Report

Period: 8/1/2014 thru 8/31/2014

	Grand Totals All Zones	Total	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
RLS	Total Responses	6,732	1,032	1,320	2,006	1,859	515
	Cancelled On Time	777	107	154	243	205	68
	Adjusted Total Responses	5,955	925	1,166	1,763	1,654	447
	Late Responses	625	106	124	171	177	47
	Unadjusted Compliance	89.50%	88.54%	89.37%	90.30%	89.30%	89.49%
	Exemptions Requested	186	38	27	62	45	14
	Exemptions Granted	183	38	26	60	45	14
	Adjusted Late Responses	442	68	98	111	132	33
	Extended Minutes	1,474:28	170:21	280:49	586:48	326:26	110:04
	Adjusted Compliance	92.58%	92.65%	91.60%	93.70%	92.02%	92.62%
	Response Time Liquidated Damages	\$235,250	\$29,750	\$44,000	\$86,750	\$59,000	\$15,750
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
NonRLS	Total Responses	2,505	546	554	612	678	115
	Cancelled On Time	408	66	113	107	103	19
	Adjusted Total Responses	2,097	480	441	505	575	96
	Late Responses	170	34	39	50	41	6
	Unadjusted Compliance	91.89%	92.92%	91.16%	90.10%	92.87%	93.75%
	Exemptions Requested	49	14	9	13	11	2
	Exemptions Granted	49	14	9	13	11	2
	Adjusted Late Responses	121	20	30	37	30	4
	Extended Minutes	362:40	60:35	98:43	100:52	75:17	27:13
	Adjusted Compliance	94.23%	95.83%	93.20%	92.67%	94.78%	95.83%
	Response Time Liquidated Damages	\$64,250	\$10,250	\$16,500	\$16,500	\$11,750	\$9,250
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
Total	Total Responses	9,237	1,578	1,874	2,618	2,537	630
	Cancelled On Time	1185	173	267	350	308	87
	Adjusted Total Responses	8,052	1,405	1,607	2,268	2,229	543
	Late Responses	795	140	163	221	218	53
	Exemptions Requested	235	52	36	75	56	16
	Exemptions Granted	232	52	35	73	56	16
	Adjusted Late Responses	563	88	128	148	162	37
	Extended Minutes	1,837:08	230:56	379:32	687:40	401:43	137:17
	Response Time Liquidated Damages	\$299,500	\$40,000	\$60,500	\$103,250	\$70,750	\$25,000
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
	Other Liquidated Damages	\$24,000					
	Total Liquidated Damages	\$323,500					