



Rural Metro Santa Clara - Compliance Summary Report

Period: 10/1/2014 thru 10/31/2014

	Grand Totals All Zones	Total	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
RLS	Total Responses	7,208	1,147	1,431	2,051	2,084	495
	Cancelled On Time	1001	146	213	315	262	65
	Adjusted Total Responses	6,207	1,001	1,218	1,736	1,822	430
	Late Responses	734	146	140	209	205	34
	Unadjusted Compliance	88.17%	85.41%	88.51%	87.96%	88.75%	92.09%
	Exemptions Requested	265	59	45	88	59	14
	Exemptions Granted	265	59	45	88	59	14
	Adjusted Late Responses	469	87	95	121	146	20
	Extended Minutes	1,248:10	167:49	253:11	302:38	438:49	85:43
	Adjusted Compliance	92.44%	91.31%	92.20%	93.03%	91.99%	95.35%
	Response Time Liquidated Damages	\$198,750	\$25,750	\$44,750	\$49,250	\$67,000	\$12,000
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
NonRLS	Total Responses	2,791	620	591	648	793	139
	Cancelled On Time	507	105	123	118	145	16
	Adjusted Total Responses	2,284	515	468	530	648	123
	Late Responses	213	32	47	48	80	6
	Unadjusted Compliance	90.67%	93.79%	89.96%	90.94%	87.65%	95.12%
	Exemptions Requested	68	10	19	15	22	2
	Exemptions Granted	67	10	19	15	21	2
	Adjusted Late Responses	146	22	28	33	59	4
	Extended Minutes	496:18	83:51	68:57	120:40	210:50	12:00
	Adjusted Compliance	93.61%	95.73%	94.02%	93.77%	90.90%	96.75%
	Response Time Liquidated Damages	\$86,750	\$12,000	\$17,000	\$19,000	\$37,000	\$1,750
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
Total	Total Responses	9,999	1,767	2,022	2,699	2,877	634
	Cancelled On Time	1508	251	336	433	407	81
	Adjusted Total Responses	8,491	1,516	1,686	2,266	2,470	553
	Late Responses	947	178	187	257	285	40
	Exemptions Requested	333	69	64	103	81	16
	Exemptions Granted	332	69	64	103	80	16
	Adjusted Late Responses	615	109	123	154	205	24
	Extended Minutes	1,744:28	251:40	322:08	423:18	649:39	97:43
	Response Time Liquidated Damages	\$285,500	\$37,750	\$61,750	\$68,250	\$104,000	\$13,750
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
	Other Liquidated Damages	\$40,000					
	Total Liquidated Damages	\$325,500					