

Rural Metro Santa Clara - Compliance Summary Report

Period: 2/1/2015 thru 2/28/2015

	Grand Totals All Zones	Total	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
RLS	Total Responses	6,655	1,033	1,262	1,907	1,979	474
	Cancelled On Time	769	97	144	259	225	44
	Adjusted Total Responses	5,886	936	1,118	1,648	1,754	430
	Late Responses	551	91	88	161	178	33
	Unadjusted Compliance	90.64%	90.28%	92.13%	90.23%	89.85%	92.33%
	Exemptions Requested	151	25	30	46	45	5
	Exemptions Granted	149	24	30	45	45	5
	Adjusted Late Responses	402	67	58	116	133	28
	Extended Minutes	1,004:51	139:11	126:00	280:01	367:54	91:45
	Adjusted Compliance	93.17%	92.84%	94.81%	92.96%	92.42%	93.49%
	Response Time Liquidated Damages	\$166,000	\$26,000	\$21,250	\$45,500	\$59,250	\$14,000
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
NonRLS	Total Responses	2,453	518	548	591	680	116
	Cancelled On Time	425	79	120	98	113	15
	Adjusted Total Responses	2,028	439	428	493	567	101
	Late Responses	157	22	20	50	58	7
	Unadjusted Compliance	92.26%	94.99%	95.33%	89.86%	89.77%	93.07%
	Exemptions Requested	45	6	7	10	17	5
	Exemptions Granted	44	6	7	10	17	4
	Adjusted Late Responses	113	16	13	40	41	3
	Extended Minutes	387:22	48:34	43:17	156:45	122:50	15:56
	Adjusted Compliance	94.43%	96.36%	96.96%	91.89%	92.77%	97.03%
	Response Time Liquidated Damages	\$62,250	\$7,250	\$6,250	\$28,000	\$18,500	\$2,250
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
Total	Total Responses	9,108	1,551	1,810	2,498	2,659	590
	Cancelled On Time	1194	176	264	357	338	59
	Adjusted Total Responses	7,914	1,375	1,546	2,141	2,321	531
	Late Responses	708	113	108	211	236	40
	Exemptions Requested	196	31	37	56	62	10
	Exemptions Granted	193	30	37	55	62	9
	Adjusted Late Responses	515	83	71	156	174	31
	Extended Minutes	1,392:13	187:45	169:17	436:46	490:44	107:41
	Response Time Liquidated Damages	\$228,250	\$33,250	\$27,500	\$73,500	\$77,750	\$16,250
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
	Other Liquidated Damages	\$19,000					
	Total Liquidated Damages	\$247,250					