

Rural Metro Santa Clara - Compliance Summary Report

Period: 1/1/2015 thru 1/31/2015

	Grand Totals All Zones	Total	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
RLS	Total Responses	7,308	1,091	1,409	2,173	2,135	500
	Cancelled On Time	820	113	157	287	226	37
	Adjusted Total Responses	6,488	978	1,252	1,886	1,909	463
	Late Responses	716	104	142	210	225	35
	Unadjusted Compliance	88.96%	89.37%	88.66%	88.87%	88.21%	92.44%
	Exemptions Requested	177	35	35	50	51	6
	Exemptions Granted	177	35	35	50	51	6
	Adjusted Late Responses	539	69	107	160	174	29
	Extended Minutes	1,621:18	142:22	290:07	569:28	487:19	132:02
	Adjusted Compliance	91.69%	92.94%	91.45%	91.52%	90.89%	93.74%
	Response Time Liquidated Damages	\$287,500	\$22,750	\$53,250	\$106,500	\$81,500	\$23,500
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
NonRLS	Total Responses	2,826	636	606	704	750	130
	Cancelled On Time	492	104	125	119	128	16
	Adjusted Total Responses	2,334	532	481	585	622	114
	Late Responses	184	34	33	49	63	5
	Unadjusted Compliance	92.12%	93.61%	93.14%	91.62%	89.87%	95.61%
	Exemptions Requested	47	13	9	9	16	0
	Exemptions Granted	46	13	9	9	15	0
	Adjusted Late Responses	138	21	24	40	48	5
	Extended Minutes	549:11	54:58	81:26	179:50	212:20	20:37
	Adjusted Compliance	94.09%	96.05%	95.01%	93.16%	92.28%	95.61%
	Response Time Liquidated Damages	\$87,250	\$7,500	\$12,000	\$33,500	\$31,500	\$2,750
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
Total	Total Responses	10,134	1,727	2,015	2,877	2,885	630
	Cancelled On Time	1312	217	282	406	354	53
	Adjusted Total Responses	8,822	1,510	1,733	2,471	2,531	577
	Late Responses	900	138	175	259	288	40
	Exemptions Requested	224	48	44	59	67	6
	Exemptions Granted	223	48	44	59	66	6
	Adjusted Late Responses	677	90	131	200	222	34
	Extended Minutes	2,170:29	197:20	371:33	749:18	699:39	152:39
	Response Time Liquidated Damages	\$374,750	\$30,250	\$65,250	\$140,000	\$113,000	\$26,250
	Zone Liquidated Damages	\$0	\$0	\$0	\$0	\$0	\$0
	Other Liquidated Damages	\$30,000					
	Total Liquidated Damages	\$404,750					