



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Apr 2021 to Apr 2021

Compliance Reporting 2021/04/01 - 2021/04/30																				Outlier Reporting 2021/04/01 - 2021/04/30			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	623	29	652	0	58	1	594	29	0	0	9	594	20	20	96.63%	96.63%	\$0	\$0	Zone 1	\$1,150	100%	\$0
	Zone 2	504	20	524	0	75	1	449	20	0	0	5	449	15	15	96.66%	96.66%	\$0	\$0	Zone 2	\$1,200	100%	\$0
	Zone 3	534	36	570	0	66	0	504	36	0	0	11	504	25	25	95.04%	95.04%	\$0	\$0	Zone 3	\$2,450	100%	\$0
	Zone 4	647	44	691	0	83	2	608	44	0	0	15	608	29	29	95.23%	95.23%	\$0	\$0	Zone 4	\$2,650	100%	\$0
	Zone 5	201	15	216	0	14	0	202	15	0	0	4	202	11	11	94.55%	94.55%	\$0	\$0	Zone 5	\$8,800	100%	\$0
	Code 2 Total	2509	144	2653	0	290	4	2357	144	0	0	44	2357	100	100	95.76%	95.76%			Code 2 Total	\$16,250	100%	\$0
																		\$0	\$0		\$6,050	100%	\$0
Code 3	Zone 1	1033	108	1141	0	44	3	1097	108	0	0	31	1097	77	77	92.98%	92.98%	\$0	\$0	Zone 1	\$17,450	100%	\$0
	Zone 2	1136	139	1275	0	63	5	1212	139	0	0	27	1212	112	112	91.06%	91.06%	\$0	\$0	Zone 2	\$14,450	100%	\$0
	Zone 3	1911	216	2127	0	147	10	1980	216	0	0	39	1980	177	177	91.04%	91.04%	\$0	\$0	Zone 3	\$20,550	100%	\$0
	Zone 4	1923	236	2159	0	138	3	2021	236	0	0	55	2021	181	181	91.16%	91.16%	\$0	\$0	Zone 4	\$75,050	100%	\$0
	Zone 5	448	48	496	0	32	4	464	48	0	0	7	464	41	41	91.32%	91.32%			Zone 5			
	Code 3 Total	6451	747	7198	0	424	25	6774	747	0	0	159	6774	588	588	92.47%	92.47%			Code 3 Total	\$75,050	100%	\$0
	Total	8960	891	9851	0	720	29	9131	891	0	0	203	9131	688	688								\$0