



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Aug 2021 to Aug 2021

Compliance Reporting 2021/08/01 - 2021/08/31																				Outlier Reporting 2021/08/01 - 2021/08/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	700	30	730	0	59	0	671	30	0	0	18	671	12	12	98.21%	98.21%	\$0	\$0	Zone 1	\$3,350	100%	\$0
	Zone 2	643	38	681	0	95	0	586	38	0	0	15	586	23	23	96.08%	96.08%	\$0	\$0	Zone 2	\$1,950	100%	\$0
	Zone 3	616	48	664	0	66	4	598	48	0	0	14	598	34	34	94.31%	94.31%	\$0	\$0	Zone 3	\$4,800	100%	\$0
	Zone 4	716	58	774	0	77	6	697	58	0	0	14	697	44	44	93.69%	93.69%	\$0	\$0	Zone 4	\$5,350	100%	\$0
	Zone 5	248	27	275	0	19	1	256	27	6	2	5	256	20	20	92.19%	92.19%	\$0	\$0	Zone 5	\$11,100	100%	\$0
	Code 2 Total	2923	201	3124	0	316	11	2808	201	6	2	66	2808	133	133	95.26%	95.26%			Code 2 Total	\$26,550	100%	\$0
	Zone 1	995	138	1133	0	57	0	1076	138	3	1	37	1076	100	100	90.71%	90.71%	\$0	\$0	Zone 1	\$7,550	100%	\$0
Code 3	Zone 2	1256	166	1422	0	83	6	1339	166	1	1	50	1339	115	115	91.41%	91.41%	\$0	\$0	Zone 2	\$11,000	100%	\$0
	Zone 3	2098	270	2368	0	167	8	2201	270	0	0	85	2201	185	185	91.59%	91.59%	\$0	\$0	Zone 3	\$24,900	100%	\$0
	Zone 4	2247	308	2555	0	180	8	2375	308	14	11	94	2375	203	203	91.45%	91.45%	\$0	\$0	Zone 4	\$23,450	100%	\$0
	Zone 5	548	63	611	0	38	7	573	63	0	0	13	573	50	50	91.27%	91.27%	\$0	\$0	Zone 5	\$16,500	100%	\$0
	Code 3 Total	7144	945	8089	0	525	29	7564	945	18	13	279	7564	653	653	91.37%	91.37%			Code 3 Total	\$83,400	100%	\$0
Total		10067	1146	11213	0	841	40	10372	1146	24	15	345	10372	786	786	92.42%	92.42%						\$0