



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Dec 2021 to Dec 2021

Compliance Reporting 2021/12/01 - 2021/12/31																				Outlier Reporting 2021/12/01 - 2021/12/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	653	48	701	0	70	0	625	48	0	0	19	625	29	29	95.30%	95.30%	\$0	\$0	Zone 1	\$3,450	0%	\$3,450
	Zone 2	558	40	598	0	73	2	525	40	0	0	10	525	30	30	94.29%	94.29%	\$0	\$0	Zone 2	\$3,150	0%	\$3,150
	Zone 3	646	55	701	0	62	6	639	55	0	0	8	639	47	47	92.64%	92.64%	\$0	\$0	Zone 3	\$4,000	0%	\$4,000
	Zone 4	681	62	743	0	75	1	668	62	2	2	12	668	48	48	92.81%	92.81%	\$0	\$0	Zone 4	\$4,800	0%	\$4,800
	Zone 5	292	16	308	0	23	1	285	16	2	2	2	285	12	12	95.79%	95.79%	\$0	\$0	Zone 5	\$2,900	0%	\$2,900
	Code 2 Total	2830	221	3051	0	309	10	2742	221	4	4	51	2742	166	166	93.95%	93.95%			Code 2 Total	\$18,300	0%	\$18,300
																		\$50,000	\$30,000				
Code 3	Zone 1	1006	164	1170	0	77	2	1093	164	2	2	30	1093	132	132	87.92%	87.92%	\$50,000	\$30,000	Zone 1	\$11,650	0%	\$61,650
	Zone 2	1329	145	1474	0	86	3	1388	145	3	3	27	1388	115	115	91.71%	91.71%	\$0	\$0	Zone 2	\$10,600	0%	\$10,600
	Zone 3	2106	318	2424	0	149	10	2275	318	4	4	67	2275	247	247	89.14%	89.14%	\$20,000	\$20,000	Zone 3	\$23,500	0%	\$43,500
	Zone 4	2150	281	2431	0	126	12	2305	281	5	5	60	2305	216	216	90.63%	90.63%	\$0	\$0	Zone 4	\$28,350	0%	\$28,350
	Zone 5	528	62	590	0	34	3	556	62	1	1	14	556	47	47	91.55%	91.55%	\$0	\$0	Zone 5	\$7,400	0%	\$7,400
	Code 3 Total	7119	970	8089	0	472	30	7617	970	15	15	198	7617	757	757	90.06%	90.06%			Code 3 Total	\$81,500	0%	\$151,500
	Total	9949	1191	11140	0	781	40	10359	1191	19	19	249	10359	923	923	91.09%	91.09%						\$169,600