



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Feb 2021 to Feb 2021

Compliance Reporting 2021/02/01 - 2021/02/28																				Outlier Reporting 2021/02/01 - 2021/02/28			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	537	26	563	0	56	0	507	26	0	0	9	507	17	17	95.65%	95.65%	\$0	\$0	Zone 1	\$950	100%	\$0
	Zone 2	435	20	455	0	69	0	386	20	0	0	4	386	16	16	95.85%	95.85%	\$0	\$0	Zone 2	\$2,000	100%	\$0
	Zone 3	440	26	475	0	50	0	425	26	0	0	4	425	22	22	94.82%	94.82%	\$0	\$0	Zone 3	\$16,800	100%	\$0
	Zone 4	538	32	570	0	54	7	516	32	0	0	5	516	27	27	94.77%	94.77%	\$0	\$0	Zone 4	\$1,900	100%	\$0
	Zone 5	195	20	215	0	18	0	197	20	0	0	7	197	13	13	93.40%	93.40%	\$0	\$0	Zone 5	\$1,550	100%	\$0
	Code 2 Total	2154	124	2278	0	247	7	2031	124	0	0	29	2031	95	95	95.32%	95.32%			Code 2 Total	\$23,200	100%	\$0
Code 3	Zone 1	949	130	1079	0	36	2	1043	130	0	0	28	1043	102	102	90.22%	90.22%	\$0	\$0	Zone 1	\$6,750	100%	\$0
	Zone 2	1084	96	1180	0	66	1	1114	96	0	0	19	1114	77	77	93.09%	93.09%	\$0	\$0	Zone 2	\$10,400	100%	\$0
	Zone 3	1804	187	1991	0	99	7	1892	187	0	0	45	1892	142	142	92.49%	92.49%	\$0	\$0	Zone 3	\$21,350	100%	\$0
	Zone 4	1867	204	2071	0	137	6	1934	204	0	0	48	1934	156	156	91.93%	91.93%	\$0	\$0	Zone 4	\$16,100	100%	\$0
	Zone 5	396	48	444	0	22	5	422	48	0	0	12	422	36	36	91.47%	91.47%	\$0	\$0	Zone 5	\$8,350	100%	\$0
	Code 3 Total	6100	665	6765	0	360	21	6405	665	0	0	152	6405	513	513	91.99%	91.99%			Code 3 Total	\$62,950	100%	\$0
Total		8254	789	9043	0	607	28	8436	789	0	0	181	8436	608	608	92.79%	92.79%						\$0