



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Jan 2021 to Jan 2021

Compliance Reporting 2021/01/01 - 2021/01/31																				Outlier Reporting 2021/01/01 - 2021/01/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	592	27	619	0	65	1	554	27	0	0	9	554	18	18	96.75%	96.75%	\$0	\$0	Zone 1	\$2,050	100%	\$0
	Zone 2	513	23	536	0	63	1	473	23	0	0	9	473	14	14	97.04%	97.04%	\$0	\$0	Zone 2	\$1,200	100%	\$0
	Zone 3	542	24	566	0	54	1	512	24	0	0	5	512	19	19	96.29%	96.29%	\$0	\$0	Zone 3	\$1,500	100%	\$0
	Zone 4	693	28	721	0	83	0	638	28	0	0	8	638	20	20	96.87%	96.87%	\$0	\$0	Zone 4	\$6,700	100%	\$0
	Zone 5	214	6	220	0	19	0	201	6	0	0	2	201	4	4	98.01%	98.01%	\$0	\$0	Zone 5	\$950	100%	\$0
	Code 2 Total	2554	108	2662	0	284	3	2378	108	0	0	33	2378	75	75	96.85%	96.85%			Code 2 Total	\$12,400	100%	\$0
Code 3	Zone 1	1081	142	1223	0	30	3	1193	142	0	0	34	1193	108	108	90.95%	90.95%	\$0	\$0	Zone 1	\$9,800	100%	\$0
	Zone 2	1187	142	1329	0	75	3	1254	142	0	0	32	1254	110	110	91.23%	91.23%	\$0	\$0	Zone 2	\$9,200	100%	\$0
	Zone 3	2091	218	2309	0	122	12	2187	218	0	0	46	2187	172	172	92.14%	92.14%	\$0	\$0	Zone 3	\$15,650	100%	\$0
	Zone 4	2183	310	2493	0	140	8	2353	310	0	0	75	2353	235	235	90.01%	90.01%	\$0	\$0	Zone 4	\$20,000	100%	\$0
	Zone 5	536	67	603	0	34	4	569	67	0	0	15	569	52	52	90.86%	90.86%	\$0	\$0	Zone 5	\$6,500	100%	\$0
	Code 3 Total	7078	879	7957	0	401	30	7556	879	0	0	202	7556	677	677	91.04%	91.04%			Code 3 Total	\$61,150	100%	\$0
Total		9632	987	10619	0	685	33	9934	987	0	0	235	9934	782	782	92.43%	92.43%						\$0