



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Jul 2021 to Jul 2021

Compliance Reporting 2021/07/01 - 2021/07/31																				Outlier Reporting 2021/07/01 - 2021/07/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	674	36	710	0	72	0	638	36	0	0	14	638	22	22	96.55%	96.55%	\$0	\$0	Zone 1	\$1,700	0%	\$1,700
	Zone 2	638	50	688	0	100	1	588	50	0	0	15	588	35	35	94.05%	94.05%	\$0	\$0	Zone 2	\$4,900	0%	\$4,900
	Zone 3	656	57	713	0	67	1	646	57	0	0	14	646	43	43	93.34%	93.34%	\$0	\$0	Zone 3	\$5,700	0%	\$5,700
	Zone 4	770	64	834	0	87	4	747	64	0	0	17	747	47	47	93.71%	93.71%	\$0	\$0	Zone 4	\$4,650	0%	\$4,650
	Zone 5	257	21	278	0	33	0	245	21	0	0	7	245	14	14	94.29%	94.29%	\$0	\$0	Zone 5	\$1,950	0%	\$1,950
	Code 2 Total	2995	228	3223	0	359	6	2864	228	0	0	67	2864	161	161	94.38%	94.38%			Code 2 Total	\$18,900	0%	\$18,900
	Zone 1	1015	141	1156	0	51	1	1105	141	5	4	32	1105	105	105	90.50%	90.50%	\$0	\$0	Zone 1	\$7,400	0%	\$7,400
Code 3	Zone 2	1269	160	1429	0	78	1	1351	160	0	0	34	1351	126	126	90.67%	90.67%	\$0	\$0	Zone 2	\$10,000	0%	\$10,000
	Zone 3	2076	256	2334	0	151	13	2183	258	0	0	68	2183	190	190	91.30%	91.30%	\$0	\$0	Zone 3	\$16,500	0%	\$16,500
	Zone 4	2018	280	2298	0	147	13	2151	280	5	4	74	2151	202	202	90.61%	90.61%	\$0	\$0	Zone 4	\$20,100	0%	\$20,100
	Zone 5	497	55	552	0	28	3	524	55	0	0	7	524	48	48	90.84%	90.84%	\$0	\$0	Zone 5	\$7,650	0%	\$7,650
	Code 3 Total	6875	894	7769	0	455	31	7314	894	10	8	215	7314	671	671	90.83%	90.83%			Code 3 Total	\$61,650	0%	\$61,650
	Total	9870	1122	10992	0	814	37	10178	1122	10	8	282	10178	832	832	91.83%	91.83%						\$80,550