



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Jun 2021 to Jun 2021

Compliance Reporting 2021/06/01 - 2021/06/30																				Outlier Reporting 2021/06/01 - 2021/06/30			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	655	34	690	0	88	0	602	34	0	0	11	602	23	23	96.16%	96.16%	\$0	\$0	Zone 1	\$2,250	100%	\$0
	Zone 2	561	31	592	0	67	1	525	31	0	0	12	525	19	19	96.38%	96.38%	\$0	\$0	Zone 2	\$2,600	100%	\$0
	Zone 3	632	42	674	0	59	1	615	42	0	0	10	615	32	32	94.80%	94.80%	\$0	\$0	Zone 3	\$2,600	100%	\$0
	Zone 4	705	54	759	0	75	3	684	54	0	0	14	684	40	40	94.15%	94.15%	\$0	\$0	Zone 4	\$4,050	100%	\$0
	Zone 5	234	16	250	0	19	0	231	16	0	0	5	231	11	11	95.24%	95.24%	\$0	\$0	Zone 5	\$1,550	100%	\$0
	Code 2 Total	2788	177	2965	0	308	5	2657	177	0	0	52	2657	125	125	95.30%	95.30%			Code 2 Total	\$13,050	100%	\$0
Code 3	Zone 1	1062	123	1185	0	54	2	1131	123	0	0	34	1131	89	89	92.13%	92.13%	\$0	\$0	Zone 1	\$6,500	100%	\$0
	Zone 2	1160	140	1300	0	73	4	1227	140	0	0	38	1227	102	102	91.69%	91.69%	\$0	\$0	Zone 2	\$7,750	100%	\$0
	Zone 3	2014	226	2242	0	143	7	2099	226	0	0	54	2099	174	174	91.71%	91.71%	\$0	\$0	Zone 3	\$17,300	100%	\$0
	Zone 4	1982	251	2233	0	148	12	2085	251	1	1	57	2085	193	193	90.74%	90.74%	\$0	\$0	Zone 4	\$21,100	100%	\$0
	Zone 5	484	53	537	0	34	8	503	53	0	0	7	503	46	46	90.85%	90.85%	\$0	\$0	Zone 5	\$11,100	100%	\$0
	Code 3 Total	6702	795	7497	0	452	33	7045	795	1	1	190	7045	604	604	91.43%	91.43%			Code 3 Total	\$63,750	100%	\$0
Total		9490	972	10462	0	760	38	9702	972	1	1	242	9702	729	729	92.49%	92.49%						\$0