



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Mar 2021 to Mar 2021

Compliance Reporting 2021/03/01 - 2021/03/31																				Outlier Reporting 2021/03/01 - 2021/03/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	529	20	549	0	55	0	494	20	0	0	3	494	17	17	95.50%	95.50%	\$0	\$0	Zone 1	\$1,200	100%	\$0
	Zone 2	482	25	507	0	74	3	433	25	0	0	6	433	19	19	95.61%	95.61%	\$0	\$0	Zone 2	\$2,050	100%	\$0
	Zone 3	530	34	564	0	61	1	503	34	0	0	10	503	24	24	95.23%	95.23%	\$0	\$0	Zone 3	\$2,450	100%	\$0
	Zone 4	612	39	651	0	81	2	570	39	0	0	10	570	29	29	94.91%	94.91%	\$0	\$0	Zone 4	\$4,100	100%	\$0
	Zone 5	205	11	216	0	13	2	203	11	0	0	1	203	10	10	95.07%	95.07%	\$0	\$0	Zone 5	\$3,900	100%	\$0
	Code 2 Total	2358	129	2487	0	284	8	2203	129	0	0	30	2203	99	99	95.51%	95.51%			Code 2 Total	\$13,700	100%	\$0
	Zone 1	1109	106	1215	0	43	0	1172	106	1	1	20	1172	85	85	92.75%	92.75%	\$0	\$0	Zone 1	\$6,450	100%	\$0
Code 3	Zone 2	1171	136	1307	0	72	4	1235	136	0	0	30	1235	106	106	91.42%	91.42%	\$0	\$0	Zone 2	\$22,100	100%	\$0
	Zone 3	1939	232	2171	0	106	8	2065	232	0	0	40	2065	192	192	90.70%	90.70%	\$0	\$0	Zone 3	\$28,250	100%	\$0
	Zone 4	1973	237	2210	0	148	5	2062	237	0	0	48	2062	189	189	90.83%	90.83%	\$0	\$0	Zone 4	\$21,550	100%	\$0
	Zone 5	467	53	520	0	30	5	490	53	0	0	9	490	44	44	91.02%	91.02%	\$0	\$0	Zone 5	\$22,200	100%	\$0
	Code 3 Total	6659	764	7423	0	399	22	7024	764	1	1	147	7024	616	616	91.23%	91.23%			Code 3 Total	\$100,550	100%	\$0
	Total	9017	893	9910	0	683	30	9227	893	1	1	177	9227	715	715	92.25%	92.25%						\$0