



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: May 2021 to May 2021

Compliance Reporting 2021/05/01 - 2021/05/31																				Outlier Reporting 2021/05/01 - 2021/05/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	643	27	670	0	67	0	603	27	0	0	15	603	12	12	98.01%	98.01%	\$0	\$0	Zone 1	\$850	100%	\$0
	Zone 2	547	36	583	0	82	3	501	36	0	0	8	501	28	28	94.41%	94.41%	\$0	\$0	Zone 2	\$3,350	100%	\$0
	Zone 3	646	57	703	0	77	2	626	57	0	0	19	626	38	38	93.93%	93.93%	\$0	\$0	Zone 3	\$4,550	100%	\$0
	Zone 4	715	64	779	0	91	2	688	64	0	0	12	688	52	52	92.44%	92.44%	\$0	\$0	Zone 4	\$11,350	100%	\$0
	Zone 5	248	17	265	0	20	2	245	17	0	0	0	245	17	17	93.06%	93.06%	\$0	\$0	Zone 5	\$3,450	100%	\$0
	Code 2 Total	2799	201	3000	0	337	9	2663	201	0	0	54	2663	147	147	94.48%	94.48%			Code 2 Total	\$23,550	100%	\$0
Code 3	Zone 1	1143	115	1258	0	58	2	1200	115	0	0	23	1200	92	92	92.33%	92.33%	\$0	\$0	Zone 1	\$9,050	100%	\$0
	Zone 2	1187	128	1315	0	72	2	1243	128	0	0	28	1243	100	100	91.95%	91.95%	\$0	\$0	Zone 2	\$9,900	100%	\$0
	Zone 3	2034	251	2285	0	151	11	2134	251	0	0	51	2134	200	200	90.63%	90.63%	\$0	\$0	Zone 3	\$36,700	100%	\$0
	Zone 4	2027	258	2285	0	150	10	2135	258	0	0	50	2135	208	208	90.26%	90.26%	\$0	\$0	Zone 4	\$32,650	100%	\$0
	Zone 5	415	37	452	0	23	2	429	37	0	0	6	429	31	31	92.77%	92.77%	\$0	\$0	Zone 5	\$13,750	100%	\$0
	Code 3 Total	6806	789	7595	0	454	27	7141	789	0	0	158	7141	631	631	91.16%	91.16%			Code 3 Total	\$102,050	100%	\$0
Total		9605	990	10595	0	791	36	9804	990	0	0	212	9804	778	778	92.06%	92.06%						\$0