



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Nov 2021 to Nov 2021

Compliance Reporting 2021/11/01 - 2021/11/30																				Outlier Reporting 2021/11/01 - 2021/11/30			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	644	25	669	0	50	1	619	25	0	0	8	619	17	17	97.25%	97.25%	\$0	\$0	Zone 1	\$1,800	100%	\$0
	Zone 2	502	33	535	0	70	1	465	33	0	0	8	465	25	25	94.62%	94.62%	\$0	\$0	Zone 2	\$2,350	100%	\$0
	Zone 3	593	38	631	0	64	0	567	38	0	0	12	567	26	26	95.41%	95.41%	\$0	\$0	Zone 3	\$10,650	100%	\$0
	Zone 4	697	50	747	0	66	2	681	50	0	0	11	681	39	39	94.27%	94.27%	\$0	\$0	Zone 4	\$5,750	100%	\$0
	Zone 5	214	19	233	0	15	0	218	19	0	0	3	218	16	16	92.66%	92.66%	\$0	\$0	Zone 5	\$6,200	100%	\$0
	Code 2 Total	2650	165	2815	0	265	4	2550	165	0	0	42	2550	123	123	95.18%	95.18%			Code 2 Total	\$26,750	100%	\$0
Code 3	Zone 1	965	113	1078	0	57	2	1021	113	0	0	20	1021	93	93	90.89%	90.89%	\$0	\$0	Zone 1	\$7,250	100%	\$0
	Zone 2	1248	154	1402	0	85	3	1317	154	0	0	31	1317	123	123	90.66%	90.66%	\$0	\$0	Zone 2	\$15,750	100%	\$0
	Zone 3	2078	212	2290	0	136	7	2154	212	0	0	49	2154	163	163	92.43%	92.43%	\$0	\$0	Zone 3	\$21,100	100%	\$0
	Zone 4	1995	252	2247	0	146	7	2101	252	0	0	53	2101	199	199	90.53%	90.53%	\$0	\$0	Zone 4	\$28,250	100%	\$0
	Zone 5	476	54	530	0	29	3	501	54	0	0	10	501	44	44	91.22%	91.22%	\$0	\$0	Zone 5	\$17,100	100%	\$0
	Code 3 Total	6762	785	7547	0	453	22	7094	785	0	0	163	7094	622	622	91.23%	91.23%			Code 3 Total	\$89,450	100%	\$0
Total		9412	950	10362	0	718	26	9644	950	0	0	205	9644	745	745	92.27%	92.27%						\$0