



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Oct 2021 to Oct 2021

Compliance Reporting 2021/10/01 - 2021/10/31																				Outlier Reporting 2021/10/01 - 2021/10/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	603	29	722	0	65	2	657	29	0	0	12	657	17	17	97.41%	97.41%	\$0	\$0	Zone 1	\$1,200	100%	\$0
	Zone 2	605	39	644	0	73	2	571	39	0	0	9	571	30	30	94.75%	94.75%	\$0	\$0	Zone 2	\$3,250	100%	\$0
	Zone 3	641	49	690	0	69	2	621	49	0	0	10	621	39	39	93.72%	93.72%	\$0	\$0	Zone 3	\$5,050	100%	\$0
	Zone 4	709	66	775	0	83	2	692	66	0	0	13	692	53	53	92.34%	92.34%	\$0	\$0	Zone 4	\$5,200	100%	\$0
	Zone 5	258	19	277	0	21	0	256	19	0	0	4	256	15	15	94.14%	94.14%	\$0	\$0	Zone 5	\$2,350	100%	\$0
	Code 2 Total	2906	202	3108	0	311	8	2797	202	0	0	48	2797	154	154	94.49%	94.49%			Code 2 Total	\$17,650	100%	\$0
	Zone 1	1033	132	1165	0	53	1	1112	132	0	0	22	1112	110	110	90.11%	90.11%	\$0	\$0	Zone 1	\$7,550	100%	\$0
Code 3	Zone 2	1255	136	1391	0	90	10	1301	136	1	1	35	1301	100	100	92.31%	92.31%	\$0	\$0	Zone 2	\$14,850	100%	\$0
	Zone 3	2125	252	2377	0	149	7	2228	252	0	0	59	2228	193	193	91.34%	91.34%	\$0	\$0	Zone 3	\$17,350	100%	\$0
	Zone 4	2070	272	2342	0	150	6	2192	272	2	2	66	2192	204	204	90.69%	90.69%	\$0	\$0	Zone 4	\$21,150	100%	\$0
	Zone 5	527	56	583	0	31	3	552	56	0	0	7	552	49	49	91.12%	91.12%	\$0	\$0	Zone 5	\$22,650	100%	\$0
	Code 3 Total	7010	848	7858	0	473	27	7385	848	3	3	189	7385	656	656	91.12%	91.12%			Code 3 Total	\$83,550	100%	\$0
Total		9916	1050	10966	0	784	35	10182	1050	3	3	237	10182	818	810	92.04%	92.04%						\$0