



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Sep 2021 to Sep 2021

Report Status: FINAL

Compliance Reporting 2021/09/01 - 2021/09/30																				Outlier Reporting 2021/09/01 - 2021/09/30			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	655	26	682	0	72	1	610	26	0	0	16	610	10	10	98.36%	98.36%	\$0	\$0	Zone 1	\$1,500	100%	\$0
	Zone 2	564	60	624	0	62	1	562	60	0	0	17	562	43	43	92.36%	92.36%	\$0	\$0	Zone 2	\$7,200	100%	\$0
	Zone 3	635	62	697	0	80	2	617	62	0	0	17	617	45	45	92.71%	92.71%	\$0	\$0	Zone 3	\$6,350	100%	\$0
	Zone 4	756	57	813	0	100	0	713	57	0	0	14	713	43	43	93.97%	93.97%	\$0	\$0	Zone 4	\$5,850	100%	\$0
	Zone 5	275	24	299	0	22	2	277	24	0	0	4	277	20	20	92.78%	92.78%	\$0	\$0	Zone 5	\$3,900	100%	\$0
	Code 2 Total	2886	229	3115	0	336	6	2779	229	0	0	68	2779	161	161	94.21%	94.21%			Code 2 Total	\$24,800	100%	\$0
Code 3	Zone 1	1034	121	1155	0	73	2	1082	121	0	0	28	1082	93	93	91.40%	91.40%	\$0	\$0	Zone 1	\$9,050	100%	\$0
	Zone 2	1155	150	1305	0	67	6	1238	150	1	1	37	1238	112	112	90.95%	90.95%	\$0	\$0	Zone 2	\$10,450	100%	\$0
	Zone 3	2062	258	2320	0	165	12	2155	258	0	0	73	2155	185	185	91.42%	91.42%	\$0	\$0	Zone 3	\$35,200	100%	\$0
	Zone 4	2025	248	2273	0	141	8	2132	248	0	0	70	2132	178	178	91.65%	91.65%	\$0	\$0	Zone 4	\$17,550	100%	\$0
	Zone 5	533	64	597	0	30	4	567	64	0	0	18	567	46	46	91.89%	91.89%	\$0	\$0	Zone 5	\$9,200	100%	\$0
	Code 3 Total	6809	841	7650	0	476	32	7174	841	1	1	226	7174	614	614	91.44%	91.44%			Code 3 Total	\$81,450	100%	\$0
Total		9695	1070	10765	0	812	38	9953	1070	1	1	294	9953	775	775	92.21%	92.21%						\$0