



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Aug 2022 to Aug 2022

Compliance Reporting 2022/08/01 - 2022/08/31																				Outlier Reporting 2022/08/01 - 2022/08/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	700	43	743	0	71	2	672	43	1	1	13	672	29	29	95.60%	95.60%	\$0	\$0	Zone 1	\$2,850	0%	\$2,850
	Zone 2	628	47	675	0	96	3	579	47	0	0	23	579	24	24	95.85%	95.85%	\$0	\$0	Zone 2	\$3,090	0%	\$3,090
	Zone 3	718	65	783	0	81	2	702	65	2	2	28	702	35	35	95.01%	95.01%	\$0	\$0	Zone 3	\$10,250	0%	\$10,250
	Zone 4	799	65	864	0	104	2	760	65	0	0	25	760	40	40	94.74%	94.74%	\$0	\$0	Zone 4	\$7,200	0%	\$7,200
	Zone 5	292	29	321	0	25	1	296	29	1	0	12	296	17	17	94.26%	94.26%	\$0	\$0	Zone 5	\$8,450	0%	\$8,450
	Code 2 Total	3137	249	3386	0	377	10	3009	249	4	3	101	3009	145	145	95.18%	95.18%			Code 2 Total	\$31,800	0%	\$31,800
	Zone 1	1150	252	1402	0	75	4	1327	252	8	6	66	1327	180	180	86.44%	86.44%	\$60,000	\$50,000	Zone 1	\$16,600	0%	\$76,600
Code 3	Zone 2	1314	220	1534	0	91	5	1443	220	4	1	58	1443	161	161	88.84%	88.84%	\$30,000	\$20,000	Zone 2	\$21,700	0%	\$51,700
	Zone 3	2229	362	2591	0	196	18	2395	362	8	4	117	2395	241	241	89.94%	89.94%	\$20,000	\$0	Zone 3	\$23,100	0%	\$43,100
	Zone 4	2102	360	2462	0	149	10	2313	360	7	4	103	2313	253	253	89.06%	89.06%	\$20,000	\$20,000	Zone 4	\$36,350	0%	\$56,350
	Zone 5	565	64	629	0	50	5	579	64	1	1	11	579	52	52	91.02%	91.02%	\$0	\$0	Zone 5	\$24,550	0%	\$24,550
	Code 3 Total	7360	1258	8618	0	561	42	8057	1258	28	16	355	8057	867	867	88.99%	88.99%			Code 3 Total	\$122,300	0%	\$252,300
Total		10497	1907	12404	0	938	52	11066	1907	32	19	456	11066	1032	1032	90.67%	90.67%						\$284,100