



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Dec 2022 to Dec 2022

Compliance Reporting 2022/12/01 - 2022/12/31																				Outlier Reporting 2022/12/01 - 2022/12/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	713	64	777	0	102	2	675	64	0	0	20	675	44	44	93.48%	93.48%	\$0	\$0	Zone 1	\$5,500	0%	\$5,500
	Zone 2	729	63	792	0	123	3	669	63	0	0	18	669	45	45	93.27%	93.27%	\$0	\$0	Zone 2	\$5,850	0%	\$5,850
	Zone 3	669	92	761	0	102	4	659	92	1	1	26	659	65	65	90.14%	90.14%	\$0	\$0	Zone 3	\$10,600	0%	\$10,600
	Zone 4	813	108	921	0	126	7	795	108	0	0	27	795	81	81	89.81%	89.81%	\$20,000	\$0	Zone 4	\$20,300	0%	\$40,300
	Zone 5	252	51	303	0	25	5	278	51	2	2	6	278	43	43	84.53%	84.53%	\$75,000	\$75,000	Zone 5	\$19,150	0%	\$94,150
	Code 2 Total	3176	378	3554	0	478	21	3076	378	3	3	97	3076	278	278	90.96%	90.96%			Code 2 Total	\$61,400	0%	\$156,400
	Zone 1	1121	280	1401	0	64	9	1337	280	8	7	55	1337	218	218	83.69%	83.69%	\$75,000	\$75,000	Zone 1	\$24,450	0%	\$99,450
Code 3	Zone 2	1398	293	1691	0	104	12	1587	293	15	15	57	1587	221	221	86.07%	86.07%	\$60,000	\$60,000	Zone 2	\$36,000	0%	\$96,000
	Zone 3	2235	504	2739	0	214	22	2525	504	41	39	91	2525	374	374	85.19%	85.19%	\$75,000	\$60,000	Zone 3	\$64,100	0%	\$138,100
	Zone 4	2289	532	2821	0	197	22	2624	532	25	24	93	2624	415	415	84.18%	84.18%	\$75,000	\$75,000	Zone 4	\$55,450	0%	\$130,450
	Zone 5	543	166	709	0	45	15	664	166	3	3	24	664	139	139	79.07%	79.07%	\$75,000	\$75,000	Zone 5	\$79,000	0%	\$154,000
	Code 3 Total	7586	1775	9361	0	624	80	8737	1775	92	88	320	8737	1367	1367	84.35%	84.35%			Code 3 Total	\$259,000	0%	\$714,000
Total		10762	2153	12915	0	1102	101	11813	2153	95	91	417	11813	1845	1845	86.07%	86.07%						\$970,400