



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Feb 2022 to Feb 2022

Compliance Reporting 2022/02/01 - 2022/02/28																				Outlier Reporting 2022/02/01 - 2022/02/28			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	601	21	622	0	57	1	565	21	0	0	9	565	12	12	97.80%	97.80%	\$0	\$0	Zone 1	\$1,050	100%	\$0
	Zone 2	561	27	588	0	64	2	524	27	0	0	9	524	18	18	96.56%	96.56%	\$0	\$0	Zone 2	\$2,150	100%	\$0
	Zone 3	549	47	596	0	52	1	544	47	0	0	11	544	36	36	93.38%	93.38%	\$0	\$0	Zone 3	\$4,650	100%	\$0
	Zone 4	643	50	693	0	64	2	629	50	0	0	12	629	38	38	93.96%	93.96%	\$0	\$0	Zone 4	\$6,400	100%	\$0
	Zone 5	250	17	267	0	16	0	251	17	0	0	5	251	12	12	95.22%	95.22%	\$0	\$0	Zone 5	\$6,900	100%	\$0
	Code 2 Total	2804	162	2766	0	253	6	2513	162	0	0	46	2513	116	116	95.38%	95.38%			Code 2 Total	\$21,150	100%	\$0
Code 3	Zone 1	986	126	1112	0	47	2	1065	126	0	0	28	1065	98	98	90.80%	90.80%	\$0	\$0	Zone 1	\$9,150	100%	\$0
	Zone 2	1146	126	1272	0	58	2	1214	126	0	0	24	1214	102	102	91.60%	91.60%	\$0	\$0	Zone 2	\$13,600	100%	\$0
	Zone 3	1951	255	2206	0	138	13	2068	255	0	0	58	2068	197	197	90.47%	90.47%	\$0	\$0	Zone 3	\$34,300	100%	\$0
	Zone 4	1999	243	2242	0	127	7	2115	243	0	0	60	2115	183	183	91.35%	91.35%	\$0	\$0	Zone 4	\$16,650	100%	\$0
	Zone 5	451	46	497	0	24	3	473	46	0	0	4	473	42	42	91.12%	91.12%	\$0	\$0	Zone 5	\$14,650	100%	\$0
	Code 3 Total	6533	796	7329	0	394	27	6935	796	0	0	174	6935	622	622	91.03%	91.03%			Code 3 Total	\$88,550	100%	\$0
Total		9137	958	10095	0	647	33	9448	958	0	0	220	9448	738	738	92.19%	92.19%						\$0