



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Jun 2022 to Jun 2022

Compliance Reporting 2022/06/01 - 2022/06/30																				Outlier Reporting 2022/06/01 - 2022/06/30			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	715	58	773	0	80	0	693	58	5	3	21	693	34	34	95.09%	95.09%	\$0	\$0	Zone 1	\$2,950	0%	\$2,950
	Zone 2	633	45	678	0	84	0	594	45	2	1	14	594	30	30	94.96%	94.96%	\$0	\$0	Zone 2	\$6,200	0%	\$6,200
	Zone 3	700	64	764	0	88	3	676	64	1	0	15	676	49	49	92.75%	92.75%	\$0	\$0	Zone 3	\$10,100	0%	\$10,100
	Zone 4	750	76	826	0	77	5	749	76	6	4	20	749	52	52	93.06%	93.06%	\$0	\$0	Zone 4	\$8,000	0%	\$8,000
	Zone 5	269	18	287	0	25	0	262	18	1	0	3	262	15	15	94.27%	94.27%	\$0	\$0	Zone 5	\$1,450	0%	\$1,450
	Code 2 Total	3067	261	3328	0	354	8	2974	261	15	8	73	2974	180	180	93.95%	93.95%			Code 2 Total	\$28,700	0%	\$28,700
	Zone 1	1136	216	1352	0	80	8	1272	216	12	3	35	1272	178	178	86.01%	86.01%	\$60,000	\$60,000	Zone 1	\$20,600	0%	\$80,600
Code 3	Zone 2	1283	204	1487	0	85	8	1402	204	9	5	36	1402	163	163	88.37%	88.37%	\$30,000	\$20,000	Zone 2	\$16,300	0%	\$46,300
	Zone 3	2214	361	2575	0	193	13	2382	361	17	10	87	2382	264	264	88.92%	88.92%	\$30,000	\$20,000	Zone 3	\$39,250	0%	\$69,250
	Zone 4	2128	374	2502	0	201	18	2301	374	21	12	89	2301	273	273	88.14%	88.14%	\$30,000	\$20,000	Zone 4	\$34,200	0%	\$64,200
	Zone 5	528	75	603	0	33	7	570	75	1	1	16	570	58	58	89.82%	89.82%	\$20,000	\$0	Zone 5	\$30,300	0%	\$50,300
	Code 3 Total	7289	1230	8519	0	592	54	7927	1230	60	31	263	7927	936	936	88.19%	88.19%			Code 3 Total	\$140,650	0%	\$310,650
	Total	10356	1491	11847	0	946	62	10901	1491	75	39	336	10901	1116	1116	89.76%	89.76%						\$339,350