



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Mar 2022 to Mar 2022

Compliance Reporting 2022/03/01 - 2022/03/31																				Outlier Reporting 2022/03/01 - 2022/03/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	702	30	732	0	48	1	684	30	0	0	10	684	20	20	97.68%	97.68%	\$0	\$0	Zone 1	\$1,450	100%	\$0
	Zone 2	605	34	639	0	56	1	583	34	0	0	9	583	25	25	95.71%	95.71%	\$0	\$0	Zone 2	\$1,450	100%	\$0
	Zone 3	656	56	712	0	53	1	659	56	0	0	12	659	44	44	93.32%	93.32%	\$0	\$0	Zone 3	\$17,700	100%	\$0
	Zone 4	746	66	812	0	83	0	729	66	0	0	18	729	48	48	93.42%	93.42%	\$0	\$0	Zone 4	\$6,100	100%	\$0
	Zone 5	254	14	268	0	24	0	244	14	0	0	3	244	11	11	95.49%	95.49%	\$0	\$0	Zone 5	\$2,150	100%	\$0
	Code 2 Total	2963	200	3163	0	264	3	2899	200	0	0	52	2899	148	148	94.89%	94.89%			Code 2 Total	\$28,850	100%	\$0
Code 3	Zone 1	1021	133	1154	0	62	3	1092	133	7	5	22	1092	106	106	90.29%	90.29%	\$0	\$0	Zone 1	\$7,350	100%	\$0
	Zone 2	1377	158	1535	0	85	2	1450	158	0	0	32	1450	126	126	91.31%	91.31%	\$0	\$0	Zone 2	\$21,000	100%	\$0
	Zone 3	2151	236	2387	0	136	6	2251	236	1	1	54	2251	181	181	91.96%	91.96%	\$0	\$0	Zone 3	\$15,000	100%	\$0
	Zone 4	2091	265	2356	0	144	9	2212	265	3	3	54	2212	208	208	90.60%	90.60%	\$0	\$0	Zone 4	\$20,350	100%	\$0
	Zone 5	474	56	530	0	25	2	505	56	4	2	11	505	43	43	91.49%	91.49%	\$0	\$0	Zone 5	\$8,400	100%	\$0
	Code 3 Total	7114	848	7962	0	452	22	7510	848	15	11	173	7510	664	664	91.16%	91.16%			Code 3 Total	\$72,100	100%	\$0
Total		10077	1048	11125	0	716	25	10409	1048	15	11	225	10409	812	812	92.20%	92.20%						\$0