



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Nov 2022 to Nov 2022

Compliance Reporting 2022/11/01 - 2022/11/30																				Outlier Reporting 2022/11/01 - 2022/11/30			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	691	45	736	0	91	2	645	45	2	2	14	645	29	29	95.50%	95.50%	\$0	\$0	Zone 1	\$4,950	0%	\$4,950
	Zone 2	656	60	716	0	90	1	626	60	1	1	15	626	44	44	92.97%	92.97%	\$0	\$0	Zone 2	\$6,150	0%	\$6,150
	Zone 3	683	73	756	0	94	5	662	73	4	4	13	662	56	56	91.54%	91.54%	\$0	\$0	Zone 3	\$7,300	0%	\$7,300
	Zone 4	833	71	904	0	118	4	786	71	3	3	14	786	54	54	93.13%	93.13%	\$0	\$0	Zone 4	\$13,200	0%	\$13,200
	Zone 5	266	32	298	0	20	2	278	32	1	1	7	278	24	24	91.37%	91.37%	\$0	\$0	Zone 5	\$16,000	0%	\$16,000
	Code 2 Total	3129	281	3410	0	413	14	2997	281	11	11	63	2997	207	207	93.09%	93.09%			Code 2 Total	\$47,600	0%	\$47,600
Code 3	Zone 1	1031	266	1317	1	79	6	1237	285	8	8	38	1237	239	239	80.68%	80.68%	\$75,000	\$75,000	Zone 1	\$28,400	0%	\$103,400
	Zone 2	1268	267	1535	0	97	15	1438	267	16	14	48	1438	205	205	85.74%	85.74%	\$75,000	\$60,000	Zone 2	\$33,700	0%	\$108,700
	Zone 3	2078	478	2556	0	191	31	2365	478	31	30	91	2365	357	357	84.90%	84.90%	\$75,000	\$75,000	Zone 3	\$55,450	0%	\$130,450
	Zone 4	2075	447	2522	0	205	20	2317	447	14	14	81	2317	352	352	84.81%	84.81%	\$75,000	\$75,000	Zone 4	\$56,900	0%	\$131,900
	Zone 5	524	105	629	0	36	12	593	105	3	3	16	593	86	86	85.50%	85.50%	\$75,000	\$60,000	Zone 5	\$24,000	0%	\$99,000
	Code 3 Total	6976	1583	8559	1	608	84	7950	1582	72	69	274	7950	1239	1239	84.42%	84.42%			Code 3 Total	\$198,450	0%	\$573,450
Total		10105	1864	11969	1	1021	98	10947	1863	83	80	337	10947	1446	1446	86.79%	86.79%						\$621,050