



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Oct 2022 to Oct 2022

Compliance Reporting 2022/10/01 - 2022/10/31																				Outlier Reporting 2022/10/01 - 2022/10/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	704	62	826	0	86	2	740	62	1	0	24	740	38	38	94.80%	94.80%	\$0	\$0	Zone 1	\$6,750	0%	\$6,750
	Zone 2	686	60	746	0	99	2	647	60	2	0	17	647	43	43	93.35%	93.35%	\$0	\$0	Zone 2	\$4,850	0%	\$4,850
	Zone 3	628	55	683	0	87	2	596	55	0	0	16	596	39	39	93.46%	93.46%	\$0	\$0	Zone 3	\$18,950	0%	\$18,950
	Zone 4	747	79	826	0	107	2	719	79	2	2	17	719	60	60	91.66%	91.66%	\$0	\$0	Zone 4	\$11,700	0%	\$11,700
	Zone 5	276	25	301	0	27	2	274	25	3	0	6	274	19	19	93.07%	93.07%	\$0	\$0	Zone 5	\$9,550	0%	\$9,550
	Code 2 Total	3101	281	3382	0	406	10	2976	281	8	2	80	2976	199	199	93.31%	93.31%			Code 2 Total	\$52,800	0%	\$52,800
Code 3	Zone 1	1088	266	1354	0	71	15	1283	266	12	4	43	1283	219	219	82.93%	82.93%	\$75,000	\$75,000	Zone 1	\$22,200	0%	\$97,200
	Zone 2	1289	239	1528	0	98	5	1430	239	20	7	50	1430	182	182	87.27%	87.27%	\$50,000	\$30,000	Zone 2	\$21,450	0%	\$71,450
	Zone 3	2130	406	2536	0	170	19	2366	406	26	9	88	2366	309	309	86.94%	86.94%	\$60,000	\$50,000	Zone 3	\$56,550	0%	\$116,550
	Zone 4	2031	375	2406	0	170	21	2236	375	21	9	71	2236	295	295	86.81%	86.81%	\$60,000	\$50,000	Zone 4	\$43,600	0%	\$103,600
	Zone 5	501	86	587	0	37	5	550	86	6	1	16	550	69	69	87.45%	87.45%	\$50,000	\$30,000	Zone 5	\$14,550	0%	\$64,550
	Code 3 Total	7039	1372	8411	0	546	65	7865	1372	85	30	268	7865	1074	1074	86.34%	86.34%			Code 3 Total	\$158,350	0%	\$453,350
Total		10149	1653	11793	0	952	75	10841	1653	93	32	348	10841	1273	1273	88.26%	88.26%						\$506,150