



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Sep 2022 to Sep 2022

Compliance Reporting 2022/09/01 - 2022/09/30																				Outlier Reporting 2022/09/01 - 2022/09/30			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	703	60	853	0	92	4	761	60	4	4	21	761	35	35	95.40%	95.40%	\$0	\$0	Zone 1	\$12,500	0%	\$12,500
	Zone 2	629	50	679	0	86	0	693	50	1	1	15	693	34	34	94.27%	94.27%	\$0	\$0	Zone 2	\$4,250	0%	\$4,250
	Zone 3	638	71	709	0	85	4	624	71	1	1	21	624	49	49	92.15%	92.15%	\$0	\$0	Zone 3	\$22,250	0%	\$22,250
	Zone 4	739	66	805	0	94	1	711	66	4	4	14	711	48	48	93.25%	93.25%	\$0	\$0	Zone 4	\$6,800	0%	\$6,800
	Zone 5	285	27	312	0	21	5	291	27	1	1	4	291	22	22	92.44%	92.44%	\$0	\$0	Zone 5	\$8,300	0%	\$8,300
	Code 2 Total	3084	274	3358	0	378	14	2980	274	11	11	75	2980	188	188	93.69%	93.69%			Code 2 Total	\$54,100	0%	\$54,100
	Zone 1	1144	307	1451	0	80	14	1371	307	8	8	55	1371	244	244	82.20%	82.20%	\$75,000	\$75,000	Zone 1	\$30,800	0%	\$105,800
Code 3	Zone 2	1362	288	1650	0	89	10	1561	288	10	10	67	1561	211	211	86.48%	86.48%	\$60,000	\$50,000	Zone 2	\$27,850	0%	\$87,850
	Zone 3	2162	462	2624	0	197	21	2427	462	19	16	101	2427	345	345	85.78%	85.78%	\$75,000	\$60,000	Zone 3	\$65,300	0%	\$140,300
	Zone 4	2094	431	2525	0	167	10	2358	431	6	6	91	2358	334	334	85.84%	85.84%	\$75,000	\$60,000	Zone 4	\$53,000	0%	\$128,000
	Zone 5	520	93	613	0	40	6	573	93	5	4	16	573	73	73	87.26%	87.26%	\$50,000	\$30,000	Zone 5	\$18,350	0%	\$68,350
	Code 3 Total	7282	1581	8863	0	573	61	8290	1581	48	44	330	8290	1207	1207	85.44%	85.44%			Code 3 Total	\$195,300	0%	\$530,300
Total		10366	1855	12221	0	951	75	11270	1855	99	55	405	11270	1395	1395	87.62%	87.62%						\$594,400