



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Feb 2023 to Feb 2023

Compliance Reporting 2023/02/01 - 2023/02/28																				Outlier Reporting 2023/02/01 - 2023/02/28			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	626	48	674	0	85	1	589	48	9	8	15	589	25	25	95.76%	95.76%	\$0	\$0	Zone 1	\$5,250	100%	\$0
	Zone 2	631	37	668	0	80	3	588	37	12	11	6	588	20	19	96.60%	96.77%	\$0	\$0	Zone 2	\$1,550	100%	\$0
	Zone 3	591	48	639	0	84	2	555	48	6	6	17	555	25	25	95.50%	95.50%	\$0	\$0	Zone 3	\$3,500	100%	\$0
	Zone 4	732	44	776	0	110	2	666	44	10	10	13	666	21	21	96.85%	96.85%	\$0	\$0	Zone 4	\$3,600	100%	\$0
	Zone 5	232	15	247	0	16	0	231	15	5	4	3	231	8	7	96.54%	96.97%	\$0	\$0	Zone 5	\$2,300	100%	\$0
	Code 2 Total	2812	192	3004	0	375	8	2629	192	42	39	54	2629	99	97	96.23%	96.31%			Code 2 Total	\$16,200	100%	\$0
Code 3	Zone 1	1106	199	1305	0	74	3	1231	199	25	25	52	1231	122	122	90.09%	90.09%	\$0	\$0	Zone 1	\$10,850	100%	\$0
	Zone 2	1146	199	1345	0	63	5	1282	199	31	31	58	1282	110	110	91.42%	91.42%	\$0	\$0	Zone 2	\$19,400	100%	\$0
	Zone 3	2028	354	2382	0	171	17	2211	354	63	60	105	2211	189	189	91.45%	91.45%	\$0	\$0	Zone 3	\$23,800	100%	\$0
	Zone 4	1880	379	2259	1	143	16	2115	378	47	46	96	2115	236	236	88.84%	88.84%	\$30,000	\$20,000	Zone 4	\$25,850	100%	\$30,000
	Zone 5	444	53	497	0	23	4	474	53	2	2	18	474	33	33	93.04%	93.04%	\$0	\$0	Zone 5	\$7,950	100%	\$0
	Code 3 Total	6504	1184	7788	1	474	45	7313	1183	168	164	329	7313	690	690	90.56%	90.56%			Code 3 Total	\$87,850	100%	\$30,000
Total		9416	1376	10792	1	849	53	9942	1375	210	203	383	9942	789	787	92.06%	92.06%						\$30,000