



AMR/RM Santa Clara 911 Response Compliance and Penalty (DRAFT)

Period: Mar 2023 to Mar 2023

Compliance Reporting 2023/03/01 - 2023/03/31																				Outlier Reporting 2023/03/01 - 2023/03/31			
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	707	44	751	0	70	4	675	44	17	17	10	675	17	17	97.48%	97.48%	\$0	\$0	Zone 1	\$1,600	0%	\$1,600
	Zone 2	752	56	808	0	142	1	666	56	18	17	13	666	26	26	96.10%	96.25%	\$0	\$0	Zone 2	\$3,500	0%	\$3,500
	Zone 3	628	54	682	1	73	0	608	53	19	19	13	608	21	21	96.55%	96.55%	\$0	\$0	Zone 3	\$5,500	0%	\$5,500
	Zone 4	802	61	863	2	132	1	729	59	20	19	11	729	29	28	96.02%	96.16%	\$0	\$0	Zone 4	\$10,250	0%	\$10,250
	Zone 5	285	22	307	0	17	1	290	22	4	4	3	290	15	15	94.83%	94.83%	\$0	\$0	Zone 5	\$11,400	0%	\$11,400
	Code 2 Total	3174	237	3411	3	440	7	2968	234	78	76	50	2968	108	106	96.36%	96.43%			Code 2 Total	\$32,250	0%	\$32,250
Code 3	Zone 1	1274	204	1478	0	94	3	1384	204	40	40	31	1384	133	133	90.39%	90.39%	\$0	\$0	Zone 1	\$15,700	0%	\$15,700
	Zone 2	1415	261	1676	1	96	10	1579	260	57	56	53	1579	151	150	90.44%	90.50%	\$0	\$0	Zone 2	\$23,750	0%	\$23,750
	Zone 3	2157	400	2557	0	188	8	2369	400	98	94	91	2369	215	212	90.92%	91.05%	\$0	\$0	Zone 3	\$25,850	0%	\$25,850
	Zone 4	2138	350	2488	1	171	4	2316	349	63	60	63	2316	226	225	90.24%	90.28%	\$0	\$0	Zone 4	\$28,150	0%	\$28,150
	Zone 5	516	78	594	0	47	7	547	78	7	6	11	547	61	61	88.85%	88.85%	\$30,000	\$20,000	Zone 5	\$20,350	0%	\$50,350
	Code 3 Total	7500	1293	8793	2	596	32	8195	1291	265	256	249	8195	786	781	90.41%	90.47%			Code 3 Total	\$113,800	0%	\$143,800
Total		10674	1530	12204	5	1036	39	11163	1525	343	332	299	11163	884	887	91.99%	92.05%						\$176,050