



# STANISLAUS 911 NURSE NAVIGATION

*Right Care. Right Time. Right Place.*

When you call 911 with a health concern, you may not need an ambulance trip to your local hospital emergency department. American Medical Response (AMR)'s new program, developed in collaboration with Valley Regional Emergency Communication Center (VRECC) and program pioneer Global Medical Response, gives 911 call takers the option to connect you with a 911 Nurse Navigator who can navigate you to alternative options.

## RIGHT CARE

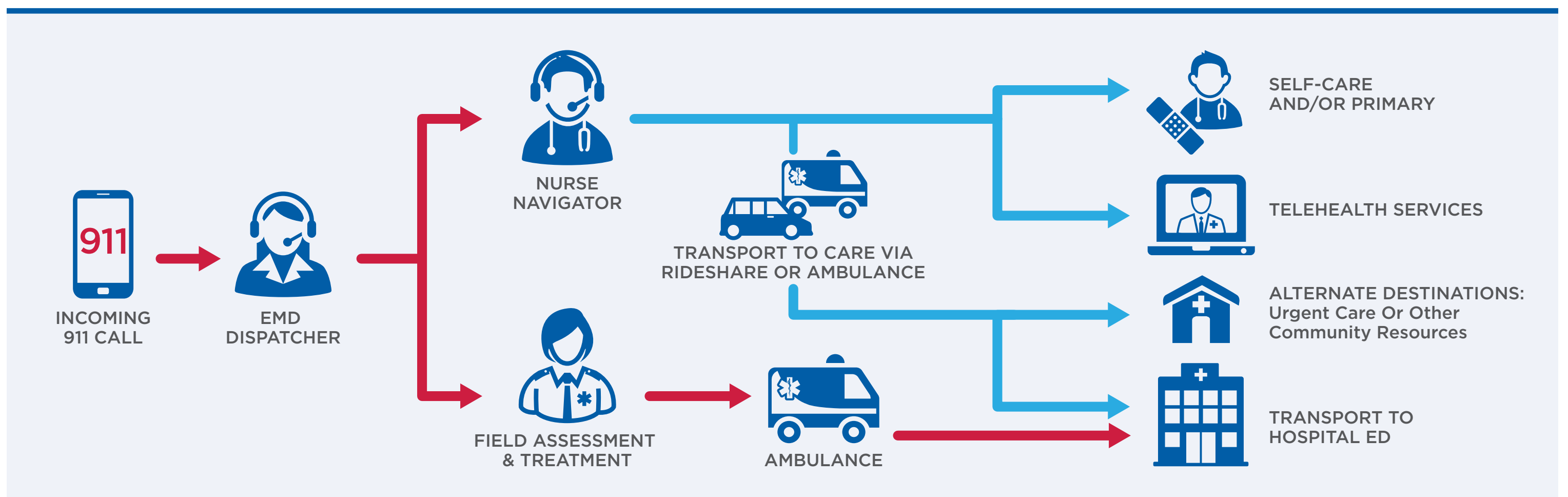
Speak with a Nurse Navigator about your specific needs.

## RIGHT TIME

Using physician-approved guidelines, a Nurse Navigator quickly navigates the patient to alternative options.

## RIGHT PLACE

Nurse Navigator navigates you to alternative care options such as a local urgent care center, clinic, telehealth or self-care at home.



Our innovative Nurse Navigation program ensures you quickly reach the level of care based on your needs. The Nurse Navigator will listen to you, ask important questions and use physician-approved guidelines to navigate you to the right care, in the right place, at the right time - whether that's an emergency room, urgent care center, clinic, telehealth, home care or other care settings. If an ambulance is not needed, the Nurse Navigator can work with you to arrange transportation. Ultimately, this program helps patients receive timely care while prioritizing emergency care resources for more critical needs.

Learn more about this program at [amr.net/Stanislaus911NurseNavigation](http://amr.net/Stanislaus911NurseNavigation)



 A Global Medical Response Solution